

## VENTEX VENBRITE LED SYSTEM WARRANTY

Ventex Technology, LLC ("Ventex") warrants its Venbrite LED Systems to be free from defects in materials and workmanship for a period of five (5) years from date of manufacture, provided the LED modules and Power Supplies are used together as a system and no third-party devices are attempted to be used in the system. Should any LED Module or Power Supply fail to perform during the warranty period, Ventex will replace or repair any defective product that has been returned to Ventex as per the Terms and Conditions specified below.

**Ventex Venbrite LED Terms and Conditions**

This limited warranty is based on reasonable usage in signage for image identification. All LED systems have varying degrees of light degradation over the life of the product and even the best of LED designs considers this to be a normal part of LED technology. This Limited Warranty is valid only when the Venbrite LED modules and power supplies are used together for their intended purpose and properly installed and wired in accordance with all instructions, building codes, the latest UL Standards of Safety, NEC, CSA or any other domestic or international safety agencies. Any use outside intended use or conditions stated in the Venbrite Instruction Sheets, including third-party dimming, flashing or other effects, extreme environmental conditions void this warranty. On all power supplies, cutting the primary power wires, the GTO or the LED low-voltage wire less than 2 inches will also void this warranty.

**Venbrite Claim Assistance**

If a Venbrite LED product fails under this warranty, please contact Customer Service at Ventex Technology, LLC (800-510-5400) for an RMA number. With the RMA number, the product should be returned to Ventex Technology, LLC, transportation prepaid, within 30 days of RMA issuance for the RMA to remain valid. Ventex may elect to provide replacement product or repair at its own discretion once verification of the defective product is determined. Ventex's liability on any claim shall never exceed the purchase price of the specific product which gives rise to the claim.

**Ventex Limitation of Liability**

Ventex Venbrite LED Systems are the highest quality lighting products. Repair or replacement of product is the sole remedy available. THE AFOREMENTIONED IS LIEU OF ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE. UNDER NO CIRCUMSTANCES SHALL VENTEX TECHNOLOGY INC. BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT OR SPECIAL DAMAGES OR LIABILITY, TRANSPORTATION, INSTALLATION OR SUBSTITUTION COSTS, DELAYS, OR FOR ANY OTHER DAMAGES, COSTS, OR EXPENSES INCURRED, LOSS OF PROFITS, INCOME OR REVENUE, IR-RESPECTIVE OR HOW THEY OCCURRED.

In addition, any drawing, layout, estimate, quotation or other documentation, whether verbally or written, regarding suggested product type, quantities or usage is for reference only and should be treated as such. Ventex will not be responsible for minimum or estimated illumination levels or other performance characteristics.

Ventex maintains the right to test or examine all products returned under warranty to evaluate proper usage, determine the cause of failure and in our own judgment, make a determination whether the products are defective and covered under warranty. There are no warranties, obligation and/or liabilities on the part of Ventex, whether for products, services or otherwise, which extend beyond the description mentioned in this document.